

**PERMANENT SUPPORTIVE HOUSING**

# Support that helps housing last.

A proposed service model for county, Tribal and community partners.

**HOUSING RETENTION / EVERYDAY SKILLS / CONNECTED SUPPORT****Person-centered case management**

Participant-defined goals, coordinated service plans, consent-based communication and regular progress reviews.

**Independent-living skills**

Practical support with household routines, budgeting, appointments, transportation planning and community connections.

**Health and specialized-service coordination**

Connections and follow-up with healthcare, mental health, substance-use treatment and other specialized providers. Coordination is not clinical treatment.

**Housing retention**

Tenancy-sustaining plans, lease responsibilities, early response to eviction risks and landlord coordination.

**Income and employment connections**

Benefits navigation, job-search support and connections to training based on each participant's goals.

**Language and cultural understanding**

Support planning that respects language, culture, family and individual choice. Language staffing and interpretation arrangements are confirmed for each scope.

**DEFINE PROGRESS TOGETHER**

These are proposed measures for a service agreement, not reported ApexRise results or guaranteed outcomes.

**Housing stability**

Tenancy retained at agreed checkpoints; housing crises, responses and returns to homelessness documented.

**Employment and referrals**

Participant-selected work or training milestones and completed service connections.

**Income and benefits**

Applications, connections and verified changes recorded with participant consent.

**Participant-defined goals**

Progress against goals chosen by the household, including daily-living priorities.

# Build the agreement around the work.

Scope, staffing, systems and accountability to settle before services begin.

## SERVICE & DELIVERY PLANNING

### Referrals and program eligibility

Agree on the county, Tribal, prime-provider or Coordinated Entry referral pathway, eligibility responsibilities, intake steps and capacity checks. ApexRise does not independently enroll households into LTHSSF.

### Staffing, supervision and training

The proposed model pairs a designated case-management contact with supervision and referral partners. Confirm caseloads, coverage, qualifying education or experience, background studies, and applicable program orientation and mandated-reporter training. Verify appropriate driver licensing if transportation is included.

### HMIS, privacy and documentation

Confirm whether HMIS or another approved system applies, then agree on onboarding, authorized access, consent, data sharing, case-note standards and quality checks. HMIS access must be verified before any scope that requires it begins.

### Outcome reporting and review

Agree on measure definitions, baseline information, reporting intervals and review responsibilities. Track participant goals alongside housing stability, referrals and income connections; set targets with the contracting partner.

### Procurement and fiscal controls

Verify legal-entity records, W-9, insurance, applicable registrations and approvals. Agree on budget, authorized spending, billing documentation, invoice review, record retention and audit access before contracting.

## ORGANIZATION & PROPOSED SCOPE

### Legal entity / Minnesota location

ApexRise Solutions LLC. 8500 Normandale Lake Blvd, Bloomington, MN 55437. Contact before visiting.

### Service area

Minnesota partnership focus; specific counties and sites to be agreed.

### Target population

Proposed focus: individuals and families experiencing homelessness or housing instability, including households in Permanent Supportive Housing. Program eligibility governs enrollment.

### Capacity and launch

Household capacity, caseloads and start dates to be agreed after staffing and funding review.

### Leadership experience

Fadumo Daahir, CEO & Co-Founder.  
Role-specific qualifications, experience and references to be documented for procurement review.

### Language arrangements

Ask about Somali, Spanish, Oromo, English and Amharic. Confirm staffing or interpretation for the proposed scope.

### Insurance and registrations

Current insurance evidence, county/vendor status, UEI/SAM status and any required approvals must be verified; none are certified by this statement.

This statement does not establish a contract award, approved-vendor status or program enrollment.

**Fadumo Daahir | CEO & Co-Founder**

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Partnership discussion • Service availability and contract terms to be confirmed